



TERMS AND CONDITIONS

Effective Date: 31 July 2026

Welcome to **Elevora Training Ltd**. These Terms and Conditions govern your access to and use of our website, services, training programs, and related offerings. By accessing our website or engaging with our services, you agree to be bound by these Terms and Conditions.

Please read these terms carefully before using our website or purchasing any training services from us.

1. COMPANY INFORMATION

Company Name: Elevora Training Ltd

Company Registration Number (CRN): 17307794

Registered Address: 2nd Floor College House, 17 King Edwards Road, Ruislip, London, United Kingdom, HA4 7AE

Website: elavoratraining.com

Email: info@elavoratraining.com

Throughout these Terms and Conditions, references to 'we', 'us', and 'our' refer to Elevora Training Ltd.

2. ABOUT OUR SERVICES

Elevora Training Ltd provides professional training and development solutions designed to support individuals, teams, and organisations in developing technical and creative capabilities.

Our services include IT training programs, creative branding and marketing training, corporate training solutions, workshops and bootcamps, continuous learning programs, customised training packages, and online learning resources.

Training programs may be delivered through in-person sessions, virtual training sessions, online learning platforms, and blended learning formats.

3. WEBSITE USE

By using our website, you agree to use it only for lawful purposes, provide accurate information, avoid unauthorised access attempts, and not copy or distribute website content without permission.

4. TRAINING ENQUIRIES AND BOOKINGS

Clients may request information through our website, email, or official communication channels. A booking is confirmed only when requirements, scope, pricing, payment arrangements, and confirmation have been agreed.

5. TRAINING SERVICES AND DELIVERY

Elevora Training Ltd provides professional training experiences through instructor-led sessions, practical exercises, learning materials, workshops, group discussions, and online resources.

Training outcomes may vary depending on participant engagement, prior knowledge, attendance, and application of learned skills.

6. CLIENT RESPONSIBILITIES

Clients are responsible for providing accurate information, ensuring participant attendance, providing required equipment where applicable, and actively engaging with training activities.

7. PAYMENTS AND FEES

All prices and payment terms are communicated before confirmation of services. Payment must be completed according to the agreed schedule unless otherwise arranged.

8. CANCELLATION AND RESCHEDULING

Clients wishing to cancel or reschedule must provide written notice. Arrangements may depend on timing, preparation completed, and costs incurred.

9. INTELLECTUAL PROPERTY RIGHTS

All training materials, course content, presentations, documents, digital resources, and learning frameworks remain the intellectual property of Elevora Training Ltd unless otherwise stated.

10. CONFIDENTIALITY

Both parties agree to protect confidential information, use it only for agreed purposes, and avoid disclosure of sensitive business information without permission.

11. DATA PROTECTION AND PRIVACY

Elevora Training Ltd processes personal information in accordance with applicable UK data protection legislation, including UK GDPR. Information may be used for enquiries, bookings, training delivery, and customer experience improvement.

12. LIMITATION OF LIABILITY

Elevora Training Ltd aims to provide reliable services but is not responsible for indirect losses, business decisions, or outcomes resulting from reliance on training information.

13. FORCE MAJEURE

We are not responsible for delays caused by circumstances outside our reasonable control, including technical failures, restrictions, illness, or unexpected events.

14. THIRD-PARTY LINKS

We are not responsible for third-party websites, external services, or privacy practices accessed through links on our website.

15. CHANGES TO THESE TERMS

These Terms and Conditions may be updated from time to time. Updated versions will become effective once published on our website.

16. GOVERNING LAW AND JURISDICTION

These Terms and Conditions are governed by the laws of England and Wales. Any disputes will be subject to the jurisdiction of the courts of England and Wales.

17. CONTACT INFORMATION

Elevora Training Ltd

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